

de|club



FACT SHEET 4

The DE Club and logging a job through the helpdesk

The DE Club has been specially formed for businesses that are not large enough to have their own resources, but require a reliable and quality resource in air conditioning and electrical services. As DX Electrica is based in central London we can provide an electrician or air conditioning technician call out service, which is local and of a high standard. (Please see our accreditations page for full list.)

So how does the de Club work?

Pay just £50 for a lifetime membership (no need to worry about renewing) and gain a host of benefits with DX Electrica including:-

- ◆ 15% off all labour for both air conditioning and electrical services.
- ◆ ½ price on the first hour call out rate.
- ◆ 15% of all air conditioning maintenance services.
- ◆ 15% off all pay as you go air conditioning servicing.
- ◆ Legislation update and fact sheets to help reduce energy.
- ◆ Option to be able to log a fault on site through the DE Pirana Helpdesk button requests.

DE Club call out prices

	Working Hours	Non Members	DE Club members
First hour call out	Mon – Friday	£150* - **	£75* - **
Monday – Friday	08:00 am – 17:00 pm	£40.00	£34.00
Saturday	08:00 am – 17:00 pm	£75.00	£64.50
Sunday	08:00 am – 17:00 pm	£82.00	£69.70
All other times		£100.00	£85.00
Parts required		15% on trade prices	15% on trade prices

*Prices include travel costs and call out time must include travel time in central London.

**clients may be asked to pay for parking if no free parking is available.

For your DE Club application form please email info@dxelectrica.net or call 02073757145.

Helpdesk

DE Club members have access to the Pirana helpdesk system. Do you need to a log a fault with your air conditioning or electrical services? Ring 02073757145 for your password and demonstration on the Pirana system.